



# Pump & Clean Department

**Q.** *"Why does my grease trap back up and overflow? If I buy a new larger one will it backup and clog less?"*

**A.** Grease traps back up either because they need to be cleaned or because of an outlet blockage. Buying a larger unit would mean you'll need to clean it less often as there is more storage capacity of grease. But, please understand that all grease traps will clog if you don't clean them regularly.

**Q.** *"Do I need a grease trap?"*

**A.** Any establishment that introduces grease or oil into the drainage and sewage system in quantities large enough to cause line blockages or hinder sewage treatment is required to install a grease trap or interceptor. Interceptors are usually required for high volume restaurants.

**That's Right! And you have one. Grease containment and removal is a messy but necessary service. We at Tech-24 are here to help you with these needs. Armed with the latest grease removal equipment, we are in and out before you know it. We typically reserve the early morning hours (5am - 9am) to perform these services.**

**Signing up for Scheduled Preventive Maintenance on your grease intercepting equipment is the best way to ensure your systems stay clean and clog free. Whether you pump semi-annually or monthly, our senior staff will come to your location to personally evaluate your needs and desires.**

**As with all of the Tech-24 service departments, we are there when you need us 24 hours a day to cover any type of Emergency requests.**

**Service Excellence begins @ 703.354.3835**

**Contact us on the web at [www.mytech24.com](http://www.mytech24.com)**

**Or schedule service via email at [service@mytech24.com](mailto:service@mytech24.com)**

